Embedded Software Licensing?

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Personal Background

Experience:

- U.S. Navy computer system integration
- Embedded CPU designer (Harris Corp.)
- Embedded commercial applications R&D (United Technologies)
- Next-generation cell phone services (Gravitate Inc.)
- Research & teaching in embedded systems at Carnegie Mellon

Ph.D. in Computer Engineering

- Books, technical papers, etc.
- 20 U.S. patents
- Embedded products in current volume production



Preview

Embedded software licensing is going to be a mess

• Current attempts to say "software is different" may lead to undermining consumer protection beyond desktop computing

Fundamental problems:

- The concept of a purely "embedded" computer is obsolete
- The concept of saying "software is different" is unworkable
- Consumer choice in <u>license</u> acceptance is endangered



The Way The World Used To Be

- Embedded systems were anything not in a computer equipment space (a "machine room")
 - Custom software with a single purpose, often mission-critical
 - Computers added to products to provide enhanced functionality
 - Products were expected to work regardless of whether they had software or not
- "General purpose" computers were in office buildings
 - Used a general purpose operating system (Unix, Windows)
 - Increasingly, not expected to really work all the time
 - Notion of "good enough" to reduce time to market
 - Critical applications used special techniques, not off-the-shelf software



The Way The World Is Becoming

Embedded systems are becoming "computers"

- Cell phones with built-in Web browsers
- Car computers that phone for help when an airbag deploys
- Thermostat that sends e-mail and serves web pages
- The "internet microwave oven" (yes, this is real)
- Windows CE for embedded, but also for handheld computers

"Computers" are becoming embedded

- Home PC to control household appliances
- "Auto-PC" a "real computer" permanently installed in a car
- "Embedded Windows NT" (slimmed-down Windows NT)
- PCs used for embedded applications



UCITA Includes Embedded Computers

Wording of UCITA fails to exclude embedded computers

- The section that seems intended to exclude them won't stand up to technical scrutiny
- Even if it were to stand up, it could easily be worked around

UCITA official comments don't exclude them either

- Examples given don't match actual technology facts
- Exclusion arguments don't trace back to UCITA wording

Proposed UCC Article 2 wording doesn't do it either

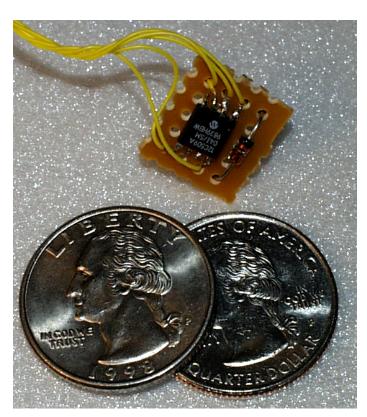
- Proposed UCC is slightly stronger in attempting exclusion
- But doesn't deal with the reality of convergence of embedded and mainstream computing



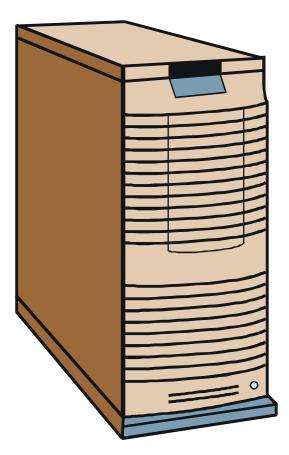
These Are Both Web Servers

Which one is a "computer"?

• They're both "computers", even if one is in a thermostat.



http://www-ccs.cs.umass.edu/~shri/iPic.html/





Conclusion:

The term "embedded" isn't useful for determining which licensing rules to apply.



"Software" Isn't Just Spreadsheets

Operating systems are going everywhere

- Embedded systems have Unix & Windows operating systems
- Very soon, essentially every car will have a commercially produced operating system (as opposed to proprietary ones)

It's easy to migrate hardware functions into software

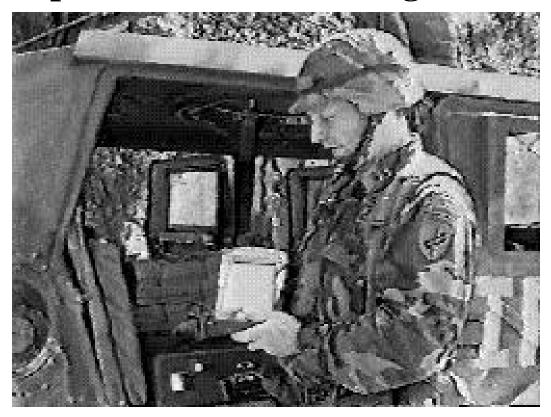
• If we make a product look like a "computer," does the software no longer have to work?

How do you know if software is "embedded"?

• Should it matter if the very same software is running inside a PC or a dishwasher?



Is This "Embedded Software"?



◆ PC hardware running Windows 95 and off-the-shelf speech software



Conclusion:

Arguing "software is different" will distort engineering tradeoffs in embedded product design.



Licenses For Embedded Systems?

Current protection based on patents

- In embedded systems, *functionality* is what matters, not "software" vs. "hardware" (in fact, they can be equivalent)
- Functionality can be patented, and has been for decades
- Now, software can be patented too

Encouraging embedded software licensing is potentially dangerous

- Currently, embedded software is not considered "special"
 - This moderates the rate of introducing new features
 - This is one of the few forces acting to moderate the software safety problem (we're still struggling with how to measure "software safety")
- Do you really want embedded software to be as robust as current desktop software?



Would You Drive A Car In Which:

"THE SOFTWARE is provided 'AS IS' and with all faults. THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY, AND EFFORT (INCLUDING LACK OF **NEGLIGENCE) IS WITH YOU."**

(You will.)



Embedded Operating System Licenses

- ◆ Company A: (License wording available on the Web)
 - Any use constitutes agreement
 - No Warranties; "As is" and with all faults and any negligence
 - Any user of product of which it is a component must agree
 - Reverse engineering prohibited
- ◆ Company B: (License wording available on the Web)
 - Same as above, PLUS
 - Leasing or sale of software prohibited; can't leave country
 - "Bugs are likely"
 - But, warrants it will work per documentation for 6 months
- Company C: flatly refused to provide EULA



Will Consumers Have A Choice?

Theory is that consumers can pick appropriate license

- Look at licensing terms before purchase (perhaps on web)
- Marketplace presumably will force reasonable license terms

But what if there is no choice?

- All operating system vendors seem to have similar approaches
- Complex products such as cars will have many components
 - If any single OS is in any component of different vehicles, the same EULA applies!
 - It would be no surprise if only one or two operating systems dominate within a few years
- Even if only non-embedded software "is different", vendors will have huge incentive to make their products be non-"embedded" Carnegie

Conclusion:

Current approaches to software licensing will jeopardize consumer protection and choice for embedded systems.



Conclusions

Fundamental problems:

- "Embedded" computers and "computers" are converging
 - Any potentially useful definition can be discredited or circumvented
- The concept of saying "software is different" is dangerous
 - Converting complexity into software instead of hardware is easy
- Consumers will be hurt by <u>licensing</u> embedded software
 - This is already happening; it just hasn't reached high market penetration yet

Embedded software licensing is going to be a mess

- UCITA/UCC wording requires significant fixes; may be unfixable
- Even if "embedded" can be excluded from UCITA, there will be compelling incentive to make everything look like a non-embedded "computer"