

Panel

Customer point of view on dependability benchmarking

39th Meeting of IFIP Working Group 10.4, Parati, Brazil, March 1-3, 2001

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Customer point of view on dependability benchmarking

- Who are the customers?
 - System buyers?
 - System vendors?
 - End users?
 - System developers?
- What do customers want?
 - What kind of dependability benchmark measures?
 - Performance, dependability, and price!
- Customer needs are dependent on the application area.
Example for transactional servers:
 - Am I buying the right system (i.e., best trade-off)?
 - What is the availability?
 - Is the system big enough to run my workload?